



Singapore
16 November 2017

MBTI® Master Series: Deliverance from Dysfunction: Insights from MBTI® Type and the TKI® Conflict Mode instrument

BENEFITS TO YOU

- Acquire insights and knowledge from the MBTI® and TKI® Conflict Mode Instruments on improving team culture and performance
- Learn how to engage with teams to address the reality of both their strengths and their dysfunctional characteristics.
- Apply specific problem solving and decision making strategies to apply in the real world
- Work with case studies to build skills and strategies

WHO SHOULD ATTEND?

Given the reality of dysfunction in many teams - leadership teams, project teams, function teams, virtual interactions - it is important to better understand and address the dynamics that can lead to conflict and a dysfunctional culture.

WORKSHOP RESOURCES

- MBTI® Personal Impact Report
- TKI® Profile & Interpretive Report
- Introduction to Type and Teams booklet
- Participant workbook and resource guide

Contact us today to find out more.

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Apply type and conflict theories to better understand how dysfunction in teams and the workplace can be constructively engaged with and addressed.

The Myers-Briggs Type Indicator® (MBTI®) Master Class Series Workshops are designed for certified practitioners who wish to deepen their understanding of type theory and its practical application.

Workshop Details

The MBTI® instrument provides a positive framework that can both identify and constructively engage with the underlying personality drivers that can lead to counter-productive dynamics and conflict. The TKI® Conflict Mode Instrument helps people understand how different conflict-handling styles affect interpersonal and group dynamics, thereby empowering them to flex their style for any situation.

Combining the insights from both instruments creates the opportunity to:

- Identify the sources of conflict and dysfunction
- Constructively engage with the concept of *differences*
- Develop and deliver personal and team action plans

Course Leader – Mr Andrew Bell

Andrew Bell has extensive global experience utilizing CPP's suite of instruments. He has experience across six continents and in over 50 countries.

From 2010 to 2014 he was VP International for *CPP Inc.* where he led the successful expansion into new geographies and in building capabilities to meet the needs of global businesses. Previously he ran his own consulting business based in Singapore, distributing CPP's products in the South East Asia region, and prior to that he worked with Unilever for 23 years, based in Europe, China and Singapore, becoming SVP Human Resources, East Asia Pacific.

Andrew is a member of CPP's certification program faculty and a Senior H.R. Fellow with The Conference Board. He graduated in law and is a Chartered Fellow of the Institute of Personnel & Development.