

Conflict Management Workshop

Singapore

30 August 2017

MBTI® Master Series: MBTI® & Conflict Management

BENEFITS TO YOU

- + Access and learn about different conflict handling styles
- + How different conflict-styles affect personal and group dynamics
- + Provide insight on our preferences and how it influence our conflict-handling style
- + Develop conflict-resolution approaches

You Have Choices in a Conflict Make Conflict Work for You

The Conflict Resolution workshop is designed for certified and non-certified practitioners who would like to steer conflict situations in constructive directions.

Conflicts are a fact of life in teams. Team conflict is not good or bad in itself. Rather it has the potential for both positive and negative outcomes.

Adapted from: Introduction to Conflict and Teams (2004) by Kenneth W. Thomas and Gail Fann Thomas

Who Should Attend?

Human Resource professionals, consultants, line managers and leaders/facilitators in all types of organizations who wish to facilitate better understanding of personality type in the interests of improving individual and organizational effectiveness.

What you receive with enrollment

- + Introduction to Type® and Conflict Booklet
- + MBTI® Conflict Style Report

Workshop Details

Psychological type and the MBTI® Tool can increase awareness of how people of the sixteen different personality types tend to present themselves in a conflict.

This workshop is designed to help practitioners discover how type and conflict are linked, explore the impact of preferences on conflict and learning a model for harnessing type awareness in conflict management. The objective is to provide invaluable insights into how to improve conflict approach and how to navigate through conflict with someone whose preferences differ.

Course Leader - Mr Robin Robbins

Robin is the Managing Director of CPP Asia Pacific, a consultancy focusing on people strategies for business. He has over twenty years of experience in the area of personal and leadership development and has held senior positions in H.R. and training with Unilever. Robin conducts in-house and public training and certification programs in the MBTI®, FIRO®, Strong Interest Inventory®, Benchmarks® 360 and SKILLSCOPE® 360 instruments. He is also certified in CPI 260® & CPITM 434 instruments.

Contact us today to find out more.

Email: enrolment@cppasiapacific.sg

Call: +65 6396 6331

Fax: +65 6396 6332



MBTI® & Conflict Management Workshop

(SINGAPORE)

REGISTRATION FORM

Singapore

30 August 2017 (Wednesday)

Name: Ms/Mrs/Mdm/Mr/Dr. Position: Graphization: Email: Email: Fax: Address: Fax: Address: City: Country: Your MBTI Type (if known): Highest Qualification Obtained: Registered Psychologist: I Yes No Agreement I hereby certify that the information supplied in this registration is true and correct, to the best of my knowledge. I certify that I have read the conditions of attendance in this training program and I agree to abide by the conditions relating to them. Bignature: Date: Sam Date: Sam Materials to: Participant Organization: Connact Person's Details (if different from Participant)s) Name: Ms/Mrs/Mdm/Mr/Dr. Position: Congraization: Fax: Address: Fax: Address: Fax: Fax: Address: Fax: Address: Full details of terms and conditions are available at: https://www.cppasiapacific.sg. if applicable) (Fex is before GST and delivery charges, if applicable) (Programe will be vailed will at 31 Dec of the calendar year) S% Discount applies for: Early Bird (Full payment received 30 days prior to program), or Group 2 or Fax: Fax: Address: Address: Fax: Address: Fax: Address: Address: Address: Fax: Address: Fax: Address: Fax: Address: Fax: Address: Fax: Address: Address: Address: Address: Address: Address: Fax: Address: Add	Double in audio Dateil				Dua 1920 - 522	
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