

# Conflict Management Workshop

#### **Singapore**

3 May 2016 31 October 2016

### **MBTI® & Conflict Management**

#### **BENEFITS TO YOU**

- + Access and learn about different conflict handling styles
- + How different conflict-styles affect personal and group dynamics
- + Provide insight on our preferences and how it influence our conflict-handling style
- + Develop conflict-resolution approaches

# You Have Choices in a Conflict Make Conflict Work for You

The Conflict Resolution workshop is designed for certified and non-certified practitioners who would like to steer conflict situations in constructive directions.

Conflicts are a fact of life in teams. Team conflict is not good or bad in itself. Rather it has the potential for both positive and negative outcomes.

Adapted from: Introduction to Conflict and Teams (2004) by Kenneth W. Thomas and Gail Fann Thomas

#### Who Should Attend?

Human Resource professionals, consultants, line managers and leaders/facilitators in all types of organizations who wish to facilitate better understanding of personality type in the interests of improving individual and organizational effectiveness.

#### What you receive with enrollment

- + Introduction to Type® and Conflict Booklet
- + MBTI® Conflict Style Report

#### **Workshop Details**

Psychological type and the MBTI® Tool can increase awareness of how people of the sixteen different personality types tend to present themselves in a conflict.

This workshop is designed to help practitioners discover how type and conflict are linked, explore the impact of preferences on conflict and learning a model for harnessing type awareness in conflict management. The objective is to provide invaluable insights into how to improve conflict approach and how to navigate through conflict with someone whose preferences differ.

#### Course Leader - Mr Robin Robbins

Robin is the Managing Director of CPP Asia Pacific, a consultancy focusing on people strategies for business. He has over twenty years of experience in the area of personal and leadership development and has held senior positions in H.R. and training with Unilever. Robin conducts in-house and public training and certification programs in the MBTI®, FIRO®, Strong Interest Inventory®, Benchmarks® 360 and SKILLSCOPE® 360 instruments. He is also certified in CPI 260® & CPI™ 434 instruments.

#### Contact us today to find out more.

Email: enrolment@hc.com.sg

Call: +65 6396 6331

Fax: +65 6396 6332



## **MBTI® & Conflict Management Workshop**

(Singapore)

#### REGISTRATION FORM

**Singapore** 3 May 2016 (Tuesday) 31 October 2016 (Monday)

Participant's Details				Program Fees
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#### ransfer Policy

- deposit of SGD300 or full payment of the program fee need to be submitted with every registration form.
- be made before commencement of the program.
- nade using cheque, credit cards (Amex, Visa, Master) (Contact us for bank details for bank transfers).
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- ed in writing more than one week.
- tion received less than one week before program.
- 300 (before GST) is chargeable for every transfer.
- paid within 7 days upon receiving the invoice.
- upon receiving full payment.

ils of terms and conditions are available at: pasiapacific.com/term-conditions.aspx



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