

### Conflict Management Workshop



#### Benefits to you

- Access and learn about different conflict handling styles
- How different conflict-styles affect personal and group dynamics
- Provide insight on our preferences and how it influence our conflict-handling style
- Develop conflict-resolution approaches

#### Who Should Attend?

Human Resource professionals, consultants, line managers and leaders/facilitators in all types of organizations who wish to facilitate better understanding of personality type in the interests of improving individual and organizational effectiveness.

# What you receive with enrolment

- Introduction to Type<sup>®</sup> and Conflict Booklet
- MBTI<sup>®</sup> Conflict Style Report

# Contact us today to find out more

Email: enrolment.asia@themyersbriggs.com Call: +65 6914 1032

### MBTI<sup>®</sup> Master Series: MBTI<sup>®</sup> & Conflict Management

5 September 2019 Singapore

# You Have Choices in a Conflict Make Conflict Work for You

The Conflict Resolution workshop is designed for certified and non-certified practitioners who would like to steer conflict situations in constructive directions.

"Conflicts are a fact of life in teams. Team conflict is not good or bad in itself. Rather it has the potential for both positive and negative outcomes."

Adapted from: Introduction to Conflict and Teams (2004) by Kenneth W.

Thomas and Gail Fann Thomas

### **Workshop Details**

Psychological type and the MBTI® Tool can increase awareness of how people of the sixteen different personality types tend to present themselves in a conflict.

This workshop is designed to help practitioners discover how type and conflict are linked, explore the impact of preferences on conflict and learning a model for harnessing type awareness in conflict management. The objective is to provide invaluable insights into how to improve conflict approach and how to navigate through conflict with someone whose preferences differ.

#### Course Leader - Mr Robin Robbins

Robin is the Managing Director of The Myers-Briggs Company Pte. Ltd., a consultancy focusing on people strategies for business. He has over twenty years of experience in the area of personal and leadership development and has held senior positions in H.R. and training with Unilever. Robin conducts in-house and public training and certification programs in the MBTI®, FIRO®, Strong Interest Inventory®, Benchmarks® 360 and SKILLSCOPE® 360 instruments. He is also certified in CPI 260® & CPI™ 434 instruments.



# MBTI® & Conflict Management Workshop (SINGAPORE)

#### **REGISTRATION FORM**

5 September 2019 (Thursday)

Participant's Details	Program Fees
Name: Ms/Mrs/Mdm/Mr/Dr	SGD 750 (For Singapore only)
Position	Fee is before GST and delivery charges, if applicable.  Program fee will be valid till 31 Dec of the calendar year.
Organization	5% Discount applies for:
Email	<ul> <li><u>Early Bird</u> (Full payment received 30 days prior to</li> </ul>
MobileFax	program)
Address	or
	<ul> <li>Group (2 or more participants on the same program from the same organization)</li> </ul>
	Registration
City Postcode	Submit the completed registration form via email to
Country	enrolment.asia@themyersbriggs.com. Registration will only be accepted and processed when payment has
Your MBTI Type (if known)	been made.
Highest Qualification Obtained	Payment, Refund & Transfer Policy
Registered Psychologist	Payment
Agreement	<ul> <li>A non-refundable deposit of <u>SGD300</u> or <u>full payment of</u> the program fee including <u>GST</u> will need to be submitted</li> </ul>
is true and correct, to the best of my knowledge. I certify that I have read the conditions of attendance in this training program and I agree to abide by the conditions relating to them.	<ul> <li>Full payment is to be made before commencement of the program.</li> <li>Payment can be made using cheque, credit cards (Visa,</li> </ul>
Signature Date	Master) or bank transfers. (Contact us for bank details for bank transfers).
Send Materials to:   Participant   Contact Person	<ul> <li>Bank Transfer charges to be paid by customers.</li> </ul>
Invoice to:	Participants may cancel attendance or transfer to a future program subject to the following conditions:
Contact Person's Details (if different from Participant's)	Cancellation
Name: Ms/Mrs/Mdm/Mr/Dr	<ul> <li>50% for those received in writing more than one week</li> </ul>
Position	No refund if cancellation received less than one week
Organization	before program
Email	Transfer
Tel Fax	<ul> <li>Transfer fee of SGD100 (before GST) is chargeable for every transfer.</li> </ul>
Address	<ul> <li>Transfer fee is to be paid within 7 days upon receiving the invoice.</li> </ul>
City Postcode	<ul> <li>Transfer is only valid upon receiving full payment.</li> </ul>
Country	Full terms and conditions can be found at <a href="https://asia.themyersbriggs.com/terms/terms-and-conditions/">https://asia.themyersbriggs.com/terms/terms-and-conditions/</a>

