

# Conflict Management Workshop



## MBTI® Master Series: MBTI® & Conflict Management

20 June 2018 Singapore  
17 November 2018 Singapore

### Benefits to you

- Access and learn about different conflict handling styles
- How different conflict-styles affect personal and group dynamics
- Provide insight on our preferences and how it influence our conflict-handling style
- Develop conflict-resolution approaches

### Who Should Attend?

Human Resource professionals, consultants, line managers and leaders/facilitators in all types of organizations who wish to facilitate better understanding of personality type in the interests of improving individual and organizational effectiveness.

### What you receive with enrollment

- Introduction to Type® and Conflict Booklet
- MBTI® Conflict Style Report

### Contact us today to find out more

Email: [enrolment.asia@themyersbriggs.com](mailto:enrolment.asia@themyersbriggs.com)  
Call: +65 6914 1032

### You Have Choices in a Conflict Make Conflict Work for You

The Conflict Resolution workshop is designed for certified and non-certified practitioners who would like to steer conflict situations in constructive directions.

*"Conflicts are a fact of life in teams. Team conflict is not good or bad in itself. Rather it has the potential for both positive and negative outcomes."*

Adapted from: Introduction to Conflict and Teams (2004) by Kenneth W. Thomas and Gail Fann Thomas

### Workshop Details

Psychological type and the MBTI® Tool can increase awareness of how people of the sixteen different personality types tend to present themselves in a conflict.

This workshop is designed to help practitioners discover how type and conflict are linked, explore the impact of preferences on conflict and learning a model for harnessing type awareness in conflict management. The objective is to provide invaluable insights into how to improve conflict approach and how to navigate through conflict with someone whose preferences differ.

### Course Leader – Mr Robin Robbins

Robin is the Managing Director of CPP Asia Pacific, a consultancy focusing on people strategies for business. He has over twenty years of experience in the area of personal and leadership development and has held senior positions in H.R. and training with Unilever. Robin conducts in-house and public training and certification programs in the MBTI®, FIRO®, Strong Interest Inventory®, Benchmarks® 360 and SKILLSCOPE® 360 instruments. He is also certified in CPI 260® & CPI™ 434 instruments.



# MBTI® & Conflict Management Workshop (SINGAPORE)

## REGISTRATION FORM

- 20 June 2018 (Wednesday)
- 17 November 2018 (Saturday)

### Participant's Details

Name: Ms/Mrs/Mdm/Mr/Dr .....

Position .....

Organization .....

Email .....

Mobile ..... Fax .....

Address .....

.....

.....

City ..... Postcode .....

Country .....

Your MBTI Type (if known) .....

Highest Qualification Obtained .....

Registered Psychologist  Yes  No

### Agreement

I hereby certify that the information supplied in this registration is true and correct, to the best of my knowledge. I certify that I have read the conditions of attendance in this training program and I agree to abide by the conditions relating to them.

Signature ..... Date .....

Send Materials to:  Participant  Contact Person

Invoice to:  Participant  Contact Person

### Contact Person's Details (if different from Participant's)

Name: Ms/Mrs/Mdm/Mr/Dr.....

Position .....

Organization .....

Email .....

Tel ..... Fax .....

Address .....

.....

City ..... Postcode .....

Country .....

### Program Fees

#### SGD 750 (For Singapore only)

Fee is before GST and delivery charges, if applicable. Program fee will be valid till 31 Dec of the calendar year.

#### 5% Discount applies for:

- Early Bird (Full payment received 30 days prior to program)
- or
- Group (2 or more participants on the same program from the same organization)

### Registration

Submit the completed registration form via email to [enrolment.asia@themyersbriggs.com](mailto:enrolment.asia@themyersbriggs.com). Registration will only be accepted and processed when payment has been made.

### Payment, Refund & Transfer Policy

#### Payment

- A non-refundable deposit of SGD300 or full payment of the program fee including GST will need to be submitted with every registration form.
- Full payment is to be made before commencement of the program.
- Payment can be made using cheque, credit cards (Amex, Visa, Master) or bank transfers. (Contact us for bank details for bank transfers).
- Bank Transfer charges to be paid by customers.

Participants may cancel attendance or transfer to a future program subject to the following conditions:

#### Cancellation

- 50% for those received in writing more than one week
- No refund if cancellation received less than one week before program

#### Transfer

- Transfer fee of SGD100 (before GST) is chargeable for every transfer.
- Transfer fee is to be paid within 7 days upon receiving the invoice.
- Transfer is only valid upon receiving full payment.

Full terms and conditions can be found at <https://asia.themyersbriggs.com/terms/terms-and-conditions/>