

Myers-Briggs® App FAQ

App content

Is the Myers-Briggs® App subscription-based?

No. The app is available to buy as a one-time purchase. Once the app is activated with an access code, each user will have permanent access to the app content.

Is the Myers-Briggs® App available in other languages?

No. The app is currently available in English only.

Does the app include MBTI® Step II™ content?

No. While the app will be useful for anyone who knows their MBTI® type, it doesn't currently include any MBTI® Step II™ content.

Will there be updates or enhancements to the app?

Yes. To deliver the best possible experience to users, we plan to update the app over time based on customer and user feedback.

Buying the app

Can someone buy the Myers-Briggs® App directly from the Apple App Store or Google Play?

While anyone can find and download the app for free on the Apple App Store or Google Play, they won't be able to activate the app content without a license. The Myers-Briggs® App is a digital resource that helps individuals to understand the MBTI® concepts and allows comparison of two personality types.

What app bundles are available?

We've created money-saving bundles that combine the app with our most popular MBTI® reports. Below is the list of bundles available. Each bundle includes one (1) report and one (1) single-use license for the Myers-Briggs® App for the same user.

MBTI® Step I™ / Form M

- Form M Profile Report + Myers-Briggs® App
- Form M Interpretive Report + Myers-Briggs® App
- Form M Interpretive Report for Organizations + Myers-Briggs® App
- Form M Personal Impact Report + Myers-Briggs® App
- Form M Communication Style Report + Myers-Briggs® App
- Form M Team Report (for 2 or more participants) + Myers-Briggs® App

MBTI® Step II™ / Form Q

- Form Q Profile Report + Myers-Briggs® App
- Form Q Interpretive Report + Myers-Briggs® App

Please note: While the app will be useful for anyone who knows their MBTI® type, it doesn't currently include content specific to the MBTI® Step II™ assessment.

What is your refund policy?

Unfortunately, we're unable to offer refunds or exchanges for the Myers-Briggs® App. This is our standard policy for digital products. Before purchase, please make sure that intended users of the app have the following:

- An Apple iPhone 7 or above running iOS 10 or later
- A smartphone running Android 6.0 or later

App license management

Do licenses for the Myers-Briggs® App expire?

No. App licenses don't expire and can be assigned to a user at any time.

Can I reassign app licenses that were previously given to a user? Can I get a refund for unused licenses?

You can reassign a license to a different user as long as it has not been used. Please contact our customer support team to make the reassignment of unused licenses.

Unfortunately, we're unable to offer refunds or exchanges for unused app licenses. This is our standard policy for digital products.

Other

What happens if you experience a technical issue with the app?

Our Customer Support team are standing by to help with any app activation problems. Users can contact the Customer Support team directly at support.asia@themyersbriggs.com.

If users have any issues with the app functionality, they can contact us using the support information in the app.